

### Advisory Notice – Non-Conformity Field Safety Notification

#### PART B. Field Safety Notice Form + Appendix 2

## <u>Field Safety Notice (FSN)</u>: RC 2501131 <u>Device Commercial Name</u>: IFPCADIV-24

<u>Risk addressed by FSN</u>: risk of false negative result with IF antigen

Contact details of local representative (name, e-mail, telephone, address etc.)\* PRAXIS MEDICA SRL Strada Rufeni 8, Iași 700304, Roumanie This could be a distributor or local branch of the manufacturer. To be added at the appropriate stage in the different local languages. 1. General information on affected device Primary clinical purpose of the device BlueDiver Dot Gastritis IgG is an Immunodot kit intended for the detection, in human sera only, of IgG autoantibodies against the following antigens: the Intrinsic Factor (IF) and the Parietal Cell Antigen (PCA). This kit is intended to confirm results of patterns obtained by immunofluorescence, the screening and reference method in autoimmunity; the kit is intended as an aid in the diagnosis of several autoimmune diseases (for more details, see 11.5 Auto-antibodies diagnostic values in the IFU). The test is intended for a large, routine population. This kit is strictly reserved for professional use in clinical analysis laboratories. This kit is strictly foreseen as an automated test and can only be used in a BlueDiver Instrument Model I or II UDI (optional) Immediate stop to the use of the product here under! According to the information given from distributor to manufacturer concerning quantities and **locations**, the stock is at end-users' level as follows: End-User: Name of end-user **Country: Romania Product Device Name** Reference Lot Number Qty Date of Shipment -**Delivery Note** BlueDiver Dot Gastritis IgG **IFPCADIV-24** CU241138 1 XXXXX 2. Reason for Field Safety Corrective Action (FSCA) After receiving a complaint from a customer and after investigations, we observed that the quality of IF antigen on the production batch CU241138 showed lower reactivity than expected and leading to false negative results for some samples. Although the positive samples used in our QC gave results conforming to specifications, we decided to stop the use of this product to avoid risk of false negative results. As a corrective action, D-tek had already tested several antigens from different suppliers as back-up solution. After validation tests made with EQAS samples, we decided to use a recombinant form of the antigen which demonstrates higher performance than the previous one which was a native antigen. 3. Type of Action to mitigate the risk Action(s) taken by the manufacturer Manufacturer has identified the device and the stock remaining at manufacturer's site and proceeded: To put device in quarantine  $\square$ To destroy device To have an on-site device modification/ inspection of the device  $\square$ To change the Instructions for Use (IFU) or labels  $\boxtimes$ Other : inform the concerned distributors None Action(s) have been carried out by: 24-01-2025

#### Action(s) taken by distributors and sub-distributors

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	tributor has identified the device and the quantities remaining in stock at distributor's and has followed the instructions given by manufacturer, i.e.:
	Device has been put in quarantine
	Device has been returned
$\boxtimes$	Device has been destroyed
	Device has been modified/inspected on site
	Distributor has taken note of amendment / reinforcement of Instructions for Use (IFU) or labels
$\boxtimes$	Other: inform the concerned end-users
	None
Action(s) have b	peen carried out by: <mark>dd-mm-yyyy</mark>
	ired to be communicated to the patient/lay user and is supplied with the "Customer plate" in the local languages as given by distributor (Appendix 2)
	Action(s) to be taken by Customers/End-Users
	tributor has identified the device and the quantities remaining in stock at end-user's site d demands that end-user follows these instructions:
	Put device in quarantine
	Return device
$\boxtimes$	Destroy device
	On site device modification/ inspection of the device
	Follow patient management recommendations
	Take note of amendment / reinforcement of Instructions for Use (IFU) or labels
	Other:
	None
By when the act	ions must be carried out: 26-02-2025
4. Other infor	mation

The Competent (Regulatory) Authority of your country has been informed about this communication to customers. \*

Appendix 2: Template for a Field Safety Notice Customer/End-User Reply Form

We apologize for any inconvenience caused and remain at your disposal for any further information. Please contact our RA Manager, if needed.

Mrs Christine FRANCOIS RA Manager

This notice needs to be passed on to all those who need to be aware within your organization or to any organization where the potentially affected devices have been transferred. (As appropriate)

Please transfer this notice to other organizations on which this action has an impact. (As appropriate)

Please maintain awareness on this notice and resulting action for an appropriate period to ensure effectiveness of the corrective action.

Please report all device-related incidents to the manufacturer, distributor or local representative, and the national Competent Authority if appropriate, as this provides important feedback.\*



# <u>Appendix 2</u> -Field Safety Notice Customer/End-User Reply Form

1. Field Safety N	otice (FSN) information	
FSN Reference num	ber	RC 2501131
FSN Date		DD-MM-YYYY
Immediate stop to	o the use of the product hereun	der!
Follow the instruction	ons given in FSN	
	Put device in quarantine	
	Return device	
$\boxtimes$	Destroy device	
	On site device modification/ insp	ection of the device
	Follow patient management reco	mmendations
	Take note of amendment / reinfo	rcement of Instructions for Use (IFU) or labels
	Other	
	None	

Country: Romania E	nd-User: <mark>Name of</mark>	end-user		
Product Device Name	Reference	Lot Number	Qty	Date of Shipment – Delivery Note
BlueDiver Dot Gastritis IgG	IFPCADIV-24	CU241138	1	xxxxx

2. Customer Details	Customer-end-user to complete
Healthcare Organisation Name	xxx
Healthcare Organisation Address	XXX
Shipping address if different to above	XXX
Contact Name	XXX
Telephone number	XXX
Email	XXX

	omer action undertaken on behalf of Healthca Iser: Tick or add N/A	are Organisatio	n	
	I confirm receipt of the Field Safety Notice and t	hat I read and ur	nderstood its co	ontent
	I have returned affected devices	If yes, add Qua	ntity, Lot, Date	2
		Qty	Lot	Date
$\boxtimes$	I have destroyed affected devices	If yes, add Quantity, Lot, Date		
		Qty	Lot	Date
	No affected devices are available for destruction	anymore		
	Other action (Define):	(Text)		

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Print Name	End-User print name here
Signature	End-User sign here
Date	Date
4. Return acknowledgement to sender	Please send this document back to:
4. Return acknowledgement to sender	Please send this document back to:
4. Return acknowledgement to sender Email	Please send this document back to:
Email	<u>cfrancois@d-tek.be</u> D-tek s.a.
Email	<u>cfrancois@d-tek.be</u> D-tek s.a. Parc Initialis
Email	<u>cfrancois@d-tek.be</u> D-tek s.a. Parc Initialis Rue René Descartes 19
Email	<u>cfrancois@d-tek.be</u> D-tek s.a. Parc Initialis Rue René Descartes 19 BE-7000 Mons
Email Postal Address	<u>cfrancois@d-tek.be</u> D-tek s.a. Parc Initialis Rue René Descartes 19 BE-7000 Mons BELGIQUE
Email	<u>cfrancois@d-tek.be</u> D-tek s.a. Parc Initialis Rue René Descartes 19 BE-7000 Mons BELGIQUE www.d-tek.be
Email Postal Address	<u>cfrancois@d-tek.be</u> D-tek s.a. Parc Initialis Rue René Descartes 19 BE-7000 Mons BELGIQUE
Email Postal Address Web Portal	<u>cfrancois@d-tek.be</u> D-tek s.a. Parc Initialis Rue René Descartes 19 BE-7000 Mons BELGIQUE www.d-tek.be



It is important that your organisation takes the actions detailed in the FSN and confirms that you have received the FSN.

Your organisation's reply is the evidence we need to monitor the progress of the

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